

SFD Dispatch Policy and Guideline Manual

Section Title: Hazardous Materials
Policy Section: 19
Page: 1
Effective: August 25, 2008
Revised: May 27, 2009

HAZARDOUS MATERIAL INCIDENTS

The NWA Regional Hazardous Materials Response Team is managed by the Northwest Arkansas Metro Fire Chief's Association. The association also assigns an Executive Director.

SFD Station 6 houses the Haz-Mat response vehicles and equipment. The team has three specialized pieces of equipment. Hazardous Materials Response Truck (i.e. Haz-Mat 1), a mobile command post (i.e. Haz-Mat Command Post), and a decontamination equipment trailer.

The following paid professional fire departments make up the team: Springdale, Fayetteville, Siloam Springs, Rogers, Bentonville, Bella Vista and Lowell.

REGIONAL HAZ-MAT TEAM ROSTER

<u>Department</u>	<u>Members</u>
Executive Director	1
Springdale	8
Lowell	2
Fayetteville	6
Siloam Springs	5
Rogers	6
Bentonville	6
Bella Vista	6

Haz-Mat incidents are categorized into three levels based on the severity of the call and/or the resources necessary to mitigate the incident. The incident level designation will be determined by the Incident Commander. These categories are as follows:

- **LEVEL 1 INCIDENT** – handled by the local department
- **LEVEL 2 INCIDENT** – handled by the local department and part of the team from surrounding departments.
- **LEVEL 3 INCIDENT** – requires the entire Regional Team to respond.

SFD Dispatch Policy and Guideline Manual

Section Title: Hazardous Materials

Policy Section: 19

Page: 2

As a dispatcher, you will need to be familiar with the procedures for dispatching Haz-Mat incidents in the City of Springdale and the processes for alerting all or part of the NWA Regional Hazardous Materials Response Team.

HAZ-MAT INCIDENT OR POSSIBLE HAZ-MAT INCIDENT IN SPRINGDALE

The fire call taker needs to ask the caller the following questions:

- What is the location of the incident?
- What is the emergency?
- What is the call back number?
- What types of substances are involved?
- How much was spilled / leaked?
- Is the spill / leak spreading? If so, what direction is the spread going.
- Do you see flames? If so, are the flames inside or outside.
- Where are the chemicals coming from?
- Do you see the formation of a cloud or vapor?
 1. (Yes) What direction is it going?
 2. (Yes) What color is it?
- Do you know the warning placard numbers (chemical ID)?
- What is the size of the container?
- Is anyone contaminated?
- Is anyone sick or injured? If so, how many?

NOTE: It is very important to tell the caller not to put him/herself in danger to try to seek answers to these questions. If the caller says the incident is involving a truck, verify if it is a pick-up truck or a semi truck.

Dispatch a **SFD Level 2 Alarm** – 2 Engines, 1 Rescue, 1 Truck, 1 Squad, and Battalion 1. On the initial dispatch, make sure you relay that it is a HAZ-MAT Incident. Once units go responding, relay all information that has been received by the caller(s).

While units are responding to the incident, contact the Tulsa National Weather Service (800-697-2636) or consult the Weather Channel to collect the current wind speed and direction for the area of the incident. Once this information has been collected, immediately pass it on to the responding units.

After units arrive on scene, SFD personnel will determine whether the incident will be a Level 1, Level 2, or Level 3 incident. Command will give specific instructions for any additional resources or personnel that are needed.

SFD Dispatch Policy and Guideline Manual

Section Title: Hazardous Materials

Policy Section: 19

Page: 3

ALERTING THE SFD HAZ-MAT TEAM TO RESPOND

If the Springdale Haz-Mat Team is requested to respond to an incident inside, or outside the City of Springdale perform the following procedure.

- 1. Press the ALL CALL Tone on Fire 1.**
- 2. Announce the following, “Springdale Fire Department HAZ-MAT Team Members respond to a HAZ-MAT Incident, (give location), Time out (give time).”**
- 3. Send a text message to all Haz-Mat team members as indicated in the cell group “911 FD Haz-Mat Team.”**
- 4. Send a text message to the fire department administrative staff as indicated in the cell group “911 Fire Command Staff Cells.”**

Any time HAZ-MAT 1 is assigned to an incident outside the city limits of Springdale, a fire call needs to be generated in the CAD. If HAZ-MAT 1 responds to an incident inside the city limits of Springdale, simply add HAZ-MAT 1 to the assigned units on the call.

ALERTING AREA HAZ-MAT TEAMS TO RESPOND TO SPRINGDALE

If the Incident Commander requests for part of, or the entire NWA Regional Team to respond, contact the appropriate dispatch center by telephone and request their team be dispatched. Provide the following information to the dispatcher:

1. Type of incident.
2. Location of the incident?
3. The tactical frequency the incident is operating on.
4. The unit designation of the Incident Commander.
5. Directions to get to the incident.

Following confirmation that the appropriate team has been notified, inform the incident commander.

Area agency's fire dispatch centers are shown below.

Fayetteville	587-3555
Rogers	636-1234
Bentonville	271-3170
Siloam Springs	524-4118
Bella Vista	855-3771